

City Limits Food Tours Terms & Conditions 2026-2027

We keep our tours small so guests can enjoy personal introductions, behind-the-scenes experiences and time with the people we visit. Please read the following before booking.

These Terms and Conditions apply to Perth day tours operated by Matters of Taste Pty Ltd (MOT).

1. BOOKINGS & PAYMENT

Full payment online is required at the time of booking to secure your place.

Tour places are limited and cannot be held without payment unless agreed by MOT.

By making a booking, you accept these Terms and Conditions for yourself and any other guests included in your booking.

2. CANCELLATIONS & CHANGES

Day tour bookings are non-refundable if you cancel or are unable to attend.

Up to 7 days before your tour, you may request to transfer your booking to another available day tour.

Transfers are subject to availability and a \$20 administration fee per booking.

Bookings cannot be transferred to another tour date within 7 days of departure.

You may transfer your place to another person at any time before the tour. Please let us know their name and contact details before departure.

No refund or credit is available for a guest who does not attend, arrives too late to join the tour or chooses not to participate in part of the tour.

3. CANCELLATION BY MATTERS OF TASTE

If MOT needs to cancel a tour due to insufficient bookings, circumstances affecting the safe operation of the tour, or another situation that means we cannot reasonably provide the experience, you may choose to transfer to another available date or receive a full refund of the tour payment made to MOT.

4. ITINERARY CHANGES

Our tours introduce guests to local food businesses, producers and the people behind them. Occasionally circumstances outside our control mean a planned visit, supplier, route, timing or experience needs to change.

MOT may make reasonable changes to the itinerary and, where possible, will provide a suitable alternative.

5. ALLERGIES & DIETARY REQUIREMENTS

Food is an important part of our tours and tastings and meals are arranged with a number of different food businesses.

Food allergies can usually be accommodated when advised at the time of booking. Please provide complete information about the allergy and its severity.

Dietary requirements and food preferences cannot be catered for on our Perth food discovery tours. As these experiences are designed around discovering food, we assume guests join us with a willingness to taste and discover new foods and flavours.

While reasonable care will be taken when allergy information has been provided, MOT cannot guarantee an allergen-free environment or completely eliminate the possibility of cross-contact.

6. PARTICIPATING IN THE TOUR

Guests are responsible for considering whether they are able to comfortably participate in the activities described in the itinerary.

Tours will involve walking, standing for periods of time, getting in and out of the tour vehicle and visiting working food businesses or production areas.

Guests must follow reasonable instructions from MOT and the businesses we visit, particularly those relating to safety, hygiene and access.

7. PHOTOGRAPHS & VIDEO

We love sharing the people and experiences that make our tours special, so photographs and video may be taken during the day and used by MOT on our website, social media, newsletters and other promotional material.

If you would prefer not to appear in identifiable photographs or video, please let us know before the tour and remind us when you arrive. We will make reasonable efforts not to include you.

8. AUSTRALIAN CONSUMER LAW

MOT will exercise reasonable care and skill in arranging and delivering your tour.

Nothing in these Terms and Conditions excludes, restricts or modifies any consumer guarantee, right or remedy that cannot lawfully be excluded under the Australian Consumer Law.

These Terms and Conditions are governed by the laws of Western Australia.