



Food Tour 2025-2026 Terms and Conditions

Matters of Taste (MOT) Tour Terms & Conditions

For room upgrade (depending on availability) at your expense, you are welcome to contact the accommodation venue. Please inform staff you are with the Matters of Taste group booking and ensure payment is completed.

Bookings for events are made directly with suppliers. Refunds to clients within 8 weeks of tour date are subject to each supplier's or business owner's terms and conditions. MOT cannot be held liable for any person, firm or company who provides such services.

However, we will of course take all reasonable care to ensure you obtain specified services.

MOT accepts no responsibility or liability for injury or sickness, death or accident to any person or loss of, or any damage to, any property or otherwise, or any cancellation, delay, detention, irregularity, deviation, substitution arising out of or in connection with any accommodation, transportation, conveyance or any other service provided.

MOT is under no obligation or liability to clients as a result of any inaccuracy, mis-description or changes to the tour itinerary or for the losses or additional expenses due to delays, strikes, war, quarantine, acts of God, improper documents, or any other cause.

Neither MOT or its servants, agents or employees shall be or become liable or responsible for any additional expense or liability sustained or incurred by any client as a result of any of the foregoing clauses.

This tour is contingent upon meeting a minimum number of participants. In the event that MOT determines the tour must be cancelled, all paid amounts will be refunded, subject to the terms and conditions of the relevant suppliers. MOT shall not be held responsible for any costs associated with flight changes or cancellations. The responsibility for booking and managing flights rests solely with the participant.

MOT reserves the right to change suppliers, therefore altering the itinerary, if circumstances change within that business that are deemed to have a negative effect on the tour.

Tour Cancellation Terms

At any time, you can transfer your place to another person with a fee of 10% of total cost.

All cancellations must be submitted in writing via email.

Cancellation period is calculated from and including start date of tour.

One-Day Tours

WA tour (Perth bus travel)	4 weeks or more refund 75%	4 weeks or less refund 25%	2 week or less no refund
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Weekend Tours

WA tour (Bus travel)	6 weeks or more refund 75%	6 weeks or less refund 25%	3 weeks or less no refund
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Multi-Day Tour

WA tour (bus travel)	8 weeks or more refund 75%	8 weeks or less refund 25%	4 weeks or less no refund
WA tour (flights necessary)	12 weeks or more refund 75%	12 weeks or less refund 25%	6 weeks or less no refund
Interstate Australia	14 weeks or more refund 75%	14 weeks or less refund 25%	8 weeks or less no refund
Overseas	16 weeks or more refund 75%	16 weeks or less refund 25%	12 weeks or less no refund