



If you have a valid \$130.00 gift voucher for Matters of Taste, it's still able to be redeemed for our cooking education.

In June 2020 we made the announcement that face-to-face, hands-on live cooking classes were concluding on 19th December 2020. (We also ceased selling gift vouchers at this time.)

After 24 years of running much-loved public cooking classes, this path was difficult to take. But on the up-side it has ensured we can continue to teach, but in a new way.

We realised in March, just before the COVID-19 Perth lockdown was announced that we had to act quickly to pivot our business so it had the best chance to remain viable in a new unknown environment. I'm proud to say our steps enabled us to re-open temporarily in July. All people whose lessons were postponed during the 3-month closure attended one of the 600 places that we scheduled through to Christmas.

We are still honouring valid gift vouchers as we certainly don't want to leave you in the lurch.

In place of one live cooking class you can have 2 years of learning with us, at your leisure in your own home! Since May 2018, our team has been working hard to create an entertaining, very personal and real-life, on-demand virtual cooking school called Matters of Taste's Collective. It's a delicious world at your fingertips!

We've got you covered, from mid-week dinner dilemmas to beautiful home entertaining ideas. All with our trademark humour and easy-going attitude, with really useful cooking information you'll be heading back to this resource again and again. High quality videos accompany each recipe so you can watch us cooking step-by-step and soak up all our handy pro tips and kitchen hacks.

Even better news, you can have **immediate access** to this inspiring, ever-growing content for 2 years, valued at \$192.00 for each \$130.00 Gift Voucher.

Simply email info@mattersoftaste.com.au with

- Your full name
- Email Address
- Gift Voucher number (begins with the letter V)

We'll send you an email with logon information so you can get cooking!

If you'd like to gift The Cooks Collective to someone else, please state this on the email. Provide the recipient's full name and email address and we'll send them logon information.

We'd love to know you'll still be cooking with us well into the future, whatever situation the pandemic creates.

Please do not ask for a refund. You are welcome to contact Consumer Protection on 1300 304 054. The Perth Consumer Protection Retail Team have been informed of our fair and reasonable solution and timely action in this situation. Gift Vouchers cannot be exchanged for cash (which is a common and legal condition of purchase) and have never been offered as such.

Matters of Taste has been transparent, keeping our customers informed throughout the pandemic has been our priority. We've gone above and beyond at every opportunity. With many hours of administration, we've contacted as many people as possible and informed the public through our newsletters and social media. Please be aware, **recipients** of gift vouchers are unknown to us so were unable to be contacted.